

Workshop 2

Maintaining a Digital Champion programme



Introducing...

Paula Blackledge & Jo Burrill, Digital Champion Co-ordinators

DC = Digital Champion

DCN = Digital Champions' Network



Things to consider in maintaining your programme

The 4 stages:

- 1. Recruitment
- 2. Training
- 3. Supporting
- 4. Rewarding and celebration

Important questions:

- How will you support DCs and learners on an ongoing basis?
- How can you find new opportunities to expand and generate momentum?



What worked best

- Good placements supported by staff or other DCs
- Tailored training and lesson plans on DCN
- Essentials training provides a benchmark
- Reporting functions on DCN
- Incentivise/celebration
- Case studies to promote the programme



The biggest challenges

- Equipment and technical support
- Maintaining volunteer enthusiasm and building communities
- Getting DCs to report back



Discussion questions

- How will you support current DCs and learners?
- How can you find new opportunities to expand and generate momentum?